

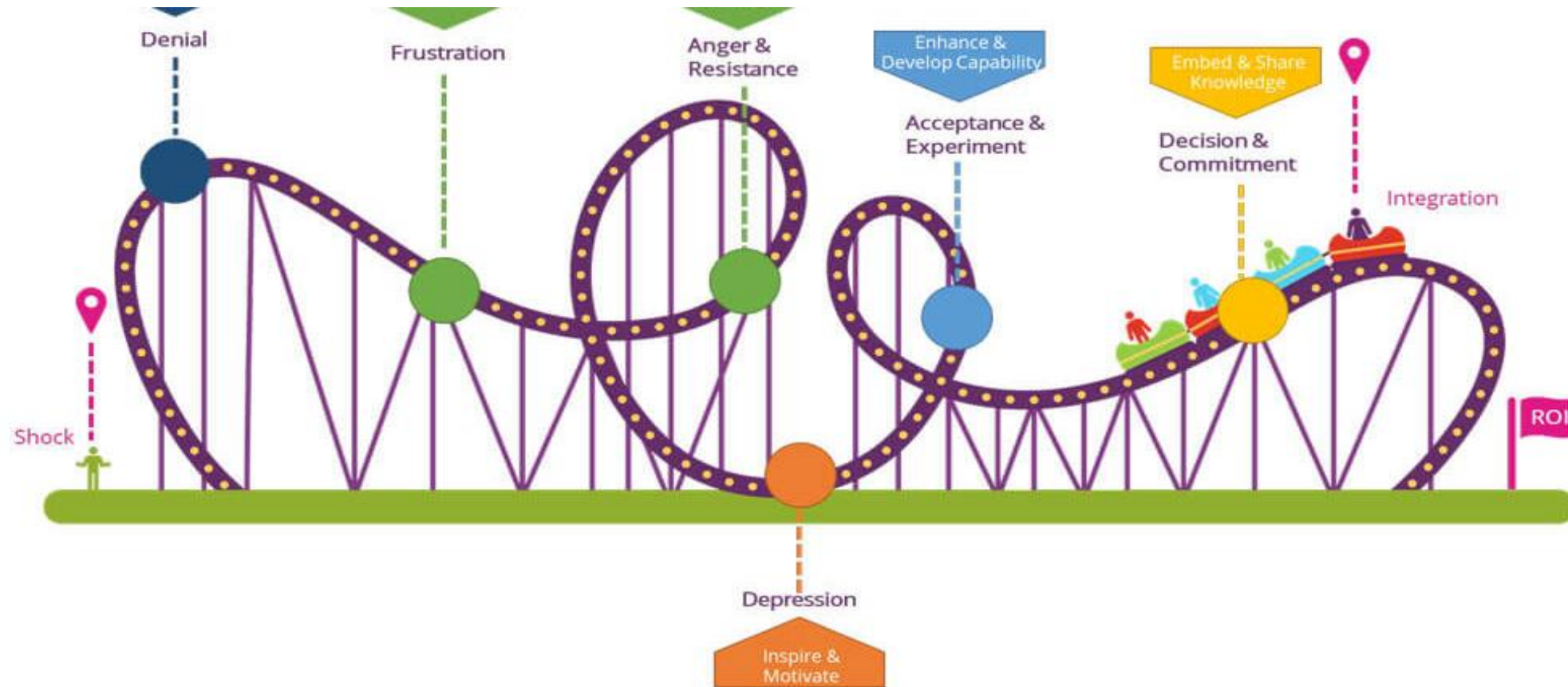


# Human resistance to change

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# The Change the curve



# Ways to overcome resistance

- Expect resistance and **LISTEN** to your people
- Seek out the detractors and **APPRECIATE** their concerns
- Provide the **WHY** and **COMMUNICATE** to everyone
- **CO-CREATE** the outcome
- Things change, continually **ITERATE**

# Keys to success

How you feel  
when asked  
to change

Remember



Change starts  
when ideas  
are forming

Beginning



Continuous  
positive  
engagement

Support







# Thank you

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